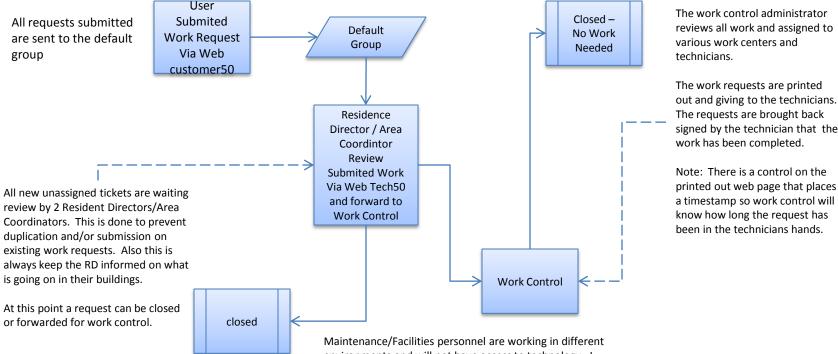
Maintenance/Facilities Flowchart



The requests are brought back signed by the technician that the work has been completed.

> Note: There is a control on the printed out web page that places a timestamp so work control will know how long the request has been in the technicians hands.

environments and will not have access to technology. I have considered creating scripts on the backend to send email notifications whenever they are assigned tickets. Most did not want this due to cost of text message.

But what I have are some clean up scripts that utilizes the SQL mail functions that send an email report out to all Resident Directors at 12 noon on any work request that has been opened more that 24 hours and has not been forwarded to work control.

Sometimes users have submited work requests that are not properly filled in and they go into what I call "The Black Hole". I have created a fix to locate and find them.

Work Request Ticket

• The ticket is divided into Categories below

- Locations (34)
- Problem Type (3)
- Lighting/Electrical (14)
- Heating/AC (11)
- Locks/Keys/Doors (9)
- Plumbing (21)
- Pest Control (7)
- Housekeeping (9)
- General Maintenance (18)
- Elevator (5)
- Laundry (8)
- Safety (5)
- Appliances (14)
- Work Completed By (21)
 - There are times that work will be completed by a technician other than the assigned one
- Work TOT'd To (20)
 - The work was assigned to another work center

Work Request Ticket

• Assignments and Status

- Assignment To:
 - These are the Work Centers / Technicians
- Status:
 - Open (Active)
 - Closed
 - Open (Waiting)
 - Open (On Hold)
 - Turned Over

- To Be Completed By:

- Work Control (System Administrator)
 - Owner of All Work
 - All work is track under Categories and Assigned To.
- Assistant Area Coordinator
 - Default Assigned Group
- Area Coordinator (Resident Hall Director)

Additional Menu Option

- The Facilities Directory needed a way to see how much work was "actually" completed by a technician in one month.
- We could not go on the date the work was submitted into the system. So I had to create some code (a small aspx application) to show how much was completed in the month.
- This is very important for justify personnel. So what is needed in the this release is a date the work was started. The Time Spent Billing Option will not work in this case.
- Same for the Daily Report to see how much was done in a month.
- I unhide the column names so you can see what I am pulling from the database.

Maint Monthly Report

	lifeweb.memphis.edu/t	ecnsU/DoTechLogin.a	isp			Yahoo! Sear	cn
	tes <u>T</u> ools <u>H</u> elp SCT Site Studio Login	😵 vet_yellow 🛛 🔞	Yahoo! Mail The best	web-based email!	🥫 mHD Movie	s Collection (Update Daily) Katz Forums 🛛 🖉 Group Management	
88 • 🏉 Tech-	Center	× 🏉 U of M Cor	ference Planning			👌 🔹 🔊 👘	🖶 🔹 🔂 Page 🔹 🎯 To
1				303	Open Case	s For Administrator System (Export)	
(total	Case P Stat		Modified	Due Date		Customer / One Line Description	Group
	54733 1 Activ	e 04/02/2010 2:56 PM	04/02/2010 2:59 PM	//	(Karen Lew 4211 BEN 1	s) 01 - carpet needs to be tacked down	Maintenance Supp - Office Coordinate
	54732 4 Activ	e 04/02/2010 2:26 PM	04/02/2010 2:26 PM	//	(Patricia Sh	ort) [Residence Life and Dining Services] ry Rm - washer #23 is extremely loud	Caldwell and Greg
CUSTOMER	54730	04/02/2010	04/02/2010	11	(Patricia Sh	ort) [Residence Life and Dining Services]	Physical Plant
CUSTOMER	54720	e 1:18 PM	1:18 PM			3860-302-2 - repair room entrance door	Physical Plant
IEW CASE							
GET CASE	Data Formata	Europa 20070	901 = Sept 1 200	7			
HER CASES	Date Formats	Example: 20070	901 – Sept 1 200	1			
CH REPORT	Start Date: 20	100101	End	Date: 20100201		Select Technician: Freddie Buggs - Smith/Mynders	
RCH ENGINE			ı Tech Work Cp	by Open Dt	Closed Dt	Case Desc	
INISTRATION		52779 9	0			Smith 3rd floor northend - middle shower drain is clogged	
IESS+CENTER SPATCHER		52795 9	5			Smith 215 Bed loose	
REPORTS		52869 9	5	20091209	20100112	Smith 1st floor southend - 2nd toilet will not flush	
AIL CASE		52870 9	5	20091209	20100112	Smith 3rd floor northend - 3rd toilet will not flush	
VAILABLE		52893 9	5	20091210	20100112	Smith 3rd floor showers on the right side will not turn off. Water continiously	running.
CHEDULE		52873 9	5			Mynders 338 Outlets in room without power	
MY INFO		52905 9	5			Mynders 111 Kitchen sink clogged	
LOGOUT		52786 9	5			Mynders 326 Bathroom outlet not working	
enter Search		52871 9	5			Smith 3rd floor northend - 1st toilet is clogged	
Search Menu		53860 9	5			Smith - install key box in the AAC office	
nt Daily Rpt		52734 9	5			South - Women's bathroom in lobby, light out	
Monthly Rpt		53468 9	5			Mynders 359 blind broken	
		52754 9	5			Mynders 333 Replace lightbulb	
H+CENTER		52770 9	5			Mynders 201 outlets are not working	
5.0 - 6.13.05		52769 9	5			Mynders 103 Shower faucet broken	
		52737 9	5			Smith 2nd floor southend bathroom - replace blinds by toilets	
			5			. ,	
		52778 9	~			Smith 3rd floor southend - sink near the shower is clogged	
		53092 9	5			Mynders hallway lightbulbs need to be replaced near rooms 101 & 102.	
		53098 9	5			RTN 2810 clogged sink	
		53146 9	5			Smith 212 sink light out	
		53188 9	5	20091219	20100112	Smith 119 - Sink leaking from pipes.	

Maint Daily Report

303 Open Cases For Administrator System (Escat) Case P Status Opened Modified Due Date Customer / One Line Description Group Server 1 Active 2:58 PM 2:39 PM	Case P Status Opened Modified Due Date Customer / One Line Description Group 54733 1 Active 2/(52/2010) 0/(02/2010) // (Karen Lewig) Maintenance Suppon -Office Coordinator -Office C	Case P Status Opened Modified Due Date Customer / One Line Description Group 1 Active 04/02/2010 04/02/2010 // (Karen Lewis) Maintenance Support 2 1 Active 2:55 PM 2:25 PM 7 O4/02/2010 04/02/2010 // (Karen Lewis) Maintenance Support 2 4 Active 2:04/02/2010 04/02/2010 // (Patricia Short) Residence Life and Dining Services] Caldwell and Gregot 5 7 04/02/2010 04/02/2010 // (Patricia Short) Residence Life and Dining Services] Physical Plant 5 11:03 AM 11:03 AM :	Case P Status Opened Modified Due Date Customer / One Line Description Group 1 Active 04/02/2010 04/02/2010 /// (Karen Lewis) Maintenance Support 52/23 1 Active 04/02/2010 04/02/2010 /// (Karen Lewis) 52/23 4 Active 04/02/2010 04/02/2010 /// (Patricis Short) Residence Life and Dining Services] Caldwell and Grego 52/23 4 Active 04/02/2010 04/02/2010 /// (Patricis Short) Residence Life and Dining Services] Physical Plant 52/23 4 Active 04/02/2010 04/02/2010 /// (Patricis Short) Residence Life and Dining Services] Physical Plant 52/24 Active 04/02/2010 04/02/2010 /// (Patricis Short) Residence Life and Dining Services] Hank Jemison - Carpenter 52/24 Active 04/02/2010 04/02/2010 /// (Carpenter 241-101 bath B Floor Nactors Physical Plant 52/25 4 Active 04/02/2010 /// (Carpenter 241-101 bath B Floor Nactors Physical Plant 52/22 4 <th>8</th> <th></th> <th></th> <th></th> <th></th> <th>🙆 👻 🔊 🔹</th> <th>🖶 🔹 🔂 Page 🔹 🎯 Tools</th>	8					🙆 👻 🔊 🔹	🖶 🔹 🔂 Page 🔹 🎯 Tools
S4233 1 Active 04/02/2010 04/02/2010 /// 402/2010 Carpent excession Office Coordinator S4223 4 Active 04/02/2010 04/02/2010 04/02/2010 Carpent excession Caldwell and Gregory S4223 4 Active 04/02/2010 04/02/2010 /// Carpenter 3860-302-2 Paper and round services] Physical Plant S4223 4 Active 04/02/2010 11/18 PM : Carpenter 3860-302-2 Paper and round services] Physical Plant S4223 4 Active 04/02/2010 1// 02/2010 // // 02/2010 Physical Plant S4223 4 Active 04/02/2010 1// 02/2010 // // Carpenter 3860-302-2 Paper and round services] Physical Plant S4224 4 Active 04/02/2010 1// 02/2010 Carpenter 241-101 bath B Floor needs mopped up, see below Housekeeping S4224 4 Active 04/02/2010 1// // // // Carina Shorty Residence Life and Dining Services] Hauk Jemison - Carpenter S4224 4 Active 04/02/2010 1// // // // // // Carina Shorty Residence Life and Dining Services] Hauk Jemison - Carpenter S4225 4 Active 04/02/2010	Service Od/02/2010	Saras 1 Active 04/02/2010 /// Carpet needs to be tacked down Maintenance Support Saras 1 Active 04/02/2010 04/02/2010 1// (Patricia Short) [Residence Life and Dining Services] Caldwell and Grego Saras 1 Active 04/02/2010 04/02/2010 04/02/2010 Caldwell and Grego Saras 4 Active 04/02/2010 04/02/2010 // (Patricia Short) [Residence Life and Dining Services] Physical Plant Saras 1 11:8 PM 11:8 PM Carpenter 3860-302-2 - repair room entrance door Physical Plant Saras 4 Active 04/02/2010 04/02/2010 Carpenter 3860-302-2 - repair room entrance door Physical Plant Saras 4 Active 04/02/2010 04/02/2010 Active Housekeeping Saras 4 Active 04/02/2010 04/02/2010 Housekeeping Saras 4 Active 04/02/2010 04/02/2010 Housekeeping Saras 10:37 AM 10:37 AM 10:37 AM Saras 4 Active 04/02/2010 Housekeeping Saras 10:37 AM 10:37 AM 10:37 AM <t< th=""><th>Ser231 Active 04/02/2010</th><th>{</th><th>Care D.CL :</th><th></th><th>`</th><th>303</th><th>Open Cases For Administrator System (Export)</th><th></th></t<>	Ser231 Active 04/02/2010	{	Care D.CL :		`	303	Open Cases For Administrator System (Export)	
20100216 2150 PM : 4211 BEN 101 - carpet needs to be tacked down - office Coordinator 54723 4 Active 04/02/2010 04/02/2010 1// Carbonics of the carbonic of the ca	2160/00 2:55 PM 2:55 PM -: 4211 BEN 101 - carpet needs to be tacked down - Office Coordinator 54729 4 Active 04/02/2010 0/4/02/2010 (/// Cepticies Short) (Residence Life and Dining Services) Caldwell and Grego 54729 4 Active 04/02/2010 0/4/02/2010 (// Cepticies Short) (Residence Life and Dining Services) Physical Plant 54729 4 Active 04/02/2010 04/02/2010 (// Cepticies Short) (Residence Life and Dining Services) Physical Plant 54729 4 Active 04/02/2010 04/02/2010 (// Cepticies Short) (Residence Life and Dining Services) Physical Plant 54729 4 Active 04/02/2010 04/02/2010 (// Cepticies Short) (Residence Life and Dining Services) Physical Plant 54729 4 Active 04/02/2010 04/02/2010 (// Ceptices Short) (Residence Life and Dining Services) Hank Semison - 54724 4 Active 04/02/2010 04/02/2010 // (/ Ceptices Short) (Residence Life and Dining Services) Hank Semison - 54725 10:07 AM 10:03 AM -: Carpenter 241-101 Study, bedroon 1 and bathroom B have standing water Carpenter 54725 10:02 AM 10:03	1 Active 2:55 PM 2:55 PM 4211 BEN 101 - carpet needs to be tacked down - Office Coordinator 54723 4 Active 04/02/2010 04/02/2010 1// Kericia Shoft (Residence Life and Dining Services) Caldwell and Grego 54723 4 Active 04/02/2010 04/02/2010 1// Carpenter 3860-302-2 - repair room entrance door Physical Plant 54723 4 Active 04/02/2010 04/02/2010 1// Carpenter 3860-302-2 - repair room entrance door Physical Plant 54723 4 Active 04/02/2010 04/02/2010 // Carpenter 3860-302-2 - repair room entrance door Physical Plant 54723 4 Active 04/02/2010 04/02/2010 // Carpenter 341-101 bath B - floor needs morped up, see below Housekeeping 54724 4 Active 04/02/2010 04/02/2010 // Carpenter 245-102 Front door light is out, replace bulb Carpenter 54726 4 Active 04/02/2010 04/02/2010 // (Victoria Baetzel) Hank Jamison - Carpenter 54726 4 Over 04/02/2010 04/02/2010 // (Victoria Baetzel) Carpenter 241-101 Study, bedroom 1 and bathroom 8 have standing water Carpenter 54726 4 Turned 04/02/2010 04/02/2010 // (Victori	1 Active 2:55 PM 2:55 PM : 4211 BEN 101 - carpet needs to be tacked down - Office Coordinator 54232 4 Active 04/02/2010 04/02/2010 1// Extricis Short (Residence Life and Dining Services) Caldwell and Grego 54232 4 Active 04/02/2010 04/02/2010 1// Carpenter 3660-302-2 - repair room entrance door Physical Plant 54232 4 Active 04/02/2010 04/02/2010 1// Carpenter 3660-302-2 - repair room entrance door Physical Plant 54223 4 Active 04/02/2010 04/02/2010 1// Carpenter 3660-302-2 - repair room entrance door Physical Plant 54223 4 Active 04/02/2010 04/02/2010 // Carpenter 241-101 bath B - floor needs morped up, see below Housekeeping 54224 4 Active 04/02/2010 04/02/2010 // (Patrica Short) (Residence Life and Dining Services) Carpenter 54225 4 Active 04/02/2010 04/02/2010 // (Victoria Baetzel) Hank Jamison - Carpenter 54226 4 Active 04/02/2010 04/02/2010 // (Victoria Baetzel) Carpenter 241-101 Study, bedroom 1 and bathroom B have standing water Carpenter 54226 4 Turned 04/02/2010 04/02/2010 // (Victo							
24212 4 Active 04/02/2010 04/02/2010 /// Carpenter 3860-302-2 - repair room entrance door Caldwell and Gregory 54720 4 Active 04/02/2010 11/8 PM	\$2322 4 Active 24/02/2010 /// C22010 /// C22010 /// C22010 Caldwell and Gregor \$2323 4 Active 04/02/2010 /// C22010 // C22010 // C22010 // C22010 Physical Plant \$3223 4 Active 04/02/2010 04/02/2010 /// C22010 Physical Plant Physical Plant \$3223 4 Active 04/02/2010 04/02/2010 /// C22010 Physical Plant Physical Plant \$3223 4 Active 04/02/2010 04/02/2010 // C22010 Physical Short Readence Life and Dining Services] Physical Plant \$3223 4 Active 04/02/2010 04/02/2010 Physical Short Readence Life and Dining Services] Hank Jemison - Carpenter 241-101 bath 8 - floor needs mopped up, see below Housekeeping \$3222 4 Active 04/02/2010 04/02/2010 (Patricia Short Readence Life and Dining Services] Hank Jemison - Carpenter 241-101 Statt Carpenter 245-102 Front door light is out, replace bulb Carpenter \$3225 4 Ver 04/02/2010 04/02/2010 // (Vertain Baetzel) Carpenter 245-102 Front door light is out, replace bulb <td< td=""><td>\$2322 4 Active 24/02/2010 /// C22010 /// C22010 /// C22010 Caldwell and Gregor \$2323 4 Active 04/02/2010 /// C22010 // C22010 // C22010 // C22010 Physical Plant \$3223 4 Active 04/02/2010 04/02/2010 /// C22010 Physical Plant Physical Plant \$3223 4 Active 04/02/2010 04/02/2010 /// C22010 Physical Plant Physical Plant \$3223 4 Active 04/02/2010 04/02/2010 // C22010 Physical Short Readence Life and Dining Services] Physical Plant \$3223 4 Active 04/02/2010 04/02/2010 Physical Short Readence Life and Dining Services] Hank Jemison - Carpenter 241-101 bath 8 - floor needs mopped up, see below Housekeeping \$3222 4 Active 04/02/2010 04/02/2010 (Patricia Short Readence Life and Dining Services] Hank Jemison - Carpenter 241-101 Statt Carpenter 245-102 Front door light is out, replace bulb Carpenter \$3225 4 Ver 04/02/2010 04/02/2010 // (Vertain Baetzel) Carpenter 245-102 Front door light is out, replace bulb <td< td=""><td>\$2322 4 Active 24/02/2010 /// C22010 /// C22010 /// C22010 Caldwell and Gregor \$2323 4 Active 04/02/2010 /// C22010 // C22010 // C22010 // C22010 Physical Plant \$3223 4 Active 04/02/2010 04/02/2010 /// C22010 Physical Plant Physical Plant \$3223 4 Active 04/02/2010 04/02/2010 /// C22010 Physical Plant Physical Plant \$3223 4 Active 04/02/2010 04/02/2010 // C22010 Physical Short Readence Life and Dining Services] Physical Plant \$3223 4 Active 04/02/2010 04/02/2010 Physical Short Readence Life and Dining Services] Hank Jemison - Carpenter 241-101 bath 8 - floor needs mopped up, see below Housekeeping \$3222 4 Active 04/02/2010 04/02/2010 (Patricia Short Readence Life and Dining Services] Hank Jemison - Carpenter 241-101 Statt Carpenter 245-102 Front door light is out, replace bulb Carpenter \$3225 4 Ver 04/02/2010 04/02/2010 // (Vertain Baetzel) Carpenter 245-102 Front door light is out, replace bulb <td< td=""><td></td><td></td><td>04/02/2010 2:56 PM</td><td></td><td>//</td><td></td><td>Maintenance Support - Office Coordinator</td></td<></td></td<></td></td<>	\$2322 4 Active 24/02/2010 /// C22010 /// C22010 /// C22010 Caldwell and Gregor \$2323 4 Active 04/02/2010 /// C22010 // C22010 // C22010 // C22010 Physical Plant \$3223 4 Active 04/02/2010 04/02/2010 /// C22010 Physical Plant Physical Plant \$3223 4 Active 04/02/2010 04/02/2010 /// C22010 Physical Plant Physical Plant \$3223 4 Active 04/02/2010 04/02/2010 // C22010 Physical Short Readence Life and Dining Services] Physical Plant \$3223 4 Active 04/02/2010 04/02/2010 Physical Short Readence Life and Dining Services] Hank Jemison - Carpenter 241-101 bath 8 - floor needs mopped up, see below Housekeeping \$3222 4 Active 04/02/2010 04/02/2010 (Patricia Short Readence Life and Dining Services] Hank Jemison - Carpenter 241-101 Statt Carpenter 245-102 Front door light is out, replace bulb Carpenter \$3225 4 Ver 04/02/2010 04/02/2010 // (Vertain Baetzel) Carpenter 245-102 Front door light is out, replace bulb <td< td=""><td>\$2322 4 Active 24/02/2010 /// C22010 /// C22010 /// C22010 Caldwell and Gregor \$2323 4 Active 04/02/2010 /// C22010 // C22010 // C22010 // C22010 Physical Plant \$3223 4 Active 04/02/2010 04/02/2010 /// C22010 Physical Plant Physical Plant \$3223 4 Active 04/02/2010 04/02/2010 /// C22010 Physical Plant Physical Plant \$3223 4 Active 04/02/2010 04/02/2010 // C22010 Physical Short Readence Life and Dining Services] Physical Plant \$3223 4 Active 04/02/2010 04/02/2010 Physical Short Readence Life and Dining Services] Hank Jemison - Carpenter 241-101 bath 8 - floor needs mopped up, see below Housekeeping \$3222 4 Active 04/02/2010 04/02/2010 (Patricia Short Readence Life and Dining Services] Hank Jemison - Carpenter 241-101 Statt Carpenter 245-102 Front door light is out, replace bulb Carpenter \$3225 4 Ver 04/02/2010 04/02/2010 // (Vertain Baetzel) Carpenter 245-102 Front door light is out, replace bulb <td< td=""><td></td><td></td><td>04/02/2010 2:56 PM</td><td></td><td>//</td><td></td><td>Maintenance Support - Office Coordinator</td></td<></td></td<>	\$2322 4 Active 24/02/2010 /// C22010 /// C22010 /// C22010 Caldwell and Gregor \$2323 4 Active 04/02/2010 /// C22010 // C22010 // C22010 // C22010 Physical Plant \$3223 4 Active 04/02/2010 04/02/2010 /// C22010 Physical Plant Physical Plant \$3223 4 Active 04/02/2010 04/02/2010 /// C22010 Physical Plant Physical Plant \$3223 4 Active 04/02/2010 04/02/2010 // C22010 Physical Short Readence Life and Dining Services] Physical Plant \$3223 4 Active 04/02/2010 04/02/2010 Physical Short Readence Life and Dining Services] Hank Jemison - Carpenter 241-101 bath 8 - floor needs mopped up, see below Housekeeping \$3222 4 Active 04/02/2010 04/02/2010 (Patricia Short Readence Life and Dining Services] Hank Jemison - Carpenter 241-101 Statt Carpenter 245-102 Front door light is out, replace bulb Carpenter \$3225 4 Ver 04/02/2010 04/02/2010 // (Vertain Baetzel) Carpenter 245-102 Front door light is out, replace bulb <td< td=""><td></td><td></td><td>04/02/2010 2:56 PM</td><td></td><td>//</td><td></td><td>Maintenance Support - Office Coordinator</td></td<>			04/02/2010 2:56 PM		//		Maintenance Support - Office Coordinator
2423 0 4 Active 2420 PM -110 Minit Lability Nin - Waster #25 betrefinety joud 2423 4 Active 04/02/2010 04/02/2010 (/ Patrice Short) Residence Life and Dining Services] Physical Plant 2422 4 Active 04/02/2010 04/02/2010 (/ Carpenter 386-302-2 - repair room entrance door Physical Plant 2422 4 Active 04/02/2010 04/02/2010 (/ Carpenter 386-302-2 - repair some entrance door Physical Plant 2422 4 Active 04/02/2010 04/02/2010 (/ Carpenter 241-101 bath 8 - floor needs mopped up, see below Housekeeping 2422 4 Active 04/02/2010 04/02/2010 (/ Carpenter 386-302-2 - repair Sorter) Physical Plant 2422 4 Active 04/02/2010 04/02/2010 (/ Carpenter 3872-304 Physical Plant 2422 4 Turned 04/02/2010 04/02/2010 (/ Uctorin Bastrat) Physical Plant 2422 5 Turned 04/02/2010 04/02/2010 (// Uctorin Bastrat) Carpenter 245-102 2422 5 Turned 04/02/2010 04/02/2010 (// Uctorin Bastrat) Carpenter 241-101 2422 6 Turned 04/02/2010 04/02/2010 (// Uctorin Bastrat) Carpenter 241-101 2422 6 Turned 04/02/2010	2428 PM 2128 PM	2428 PM 2128 PM	2428 PM 2128 PM		54732			11	(Patricia Short) [Residence Life and Dining Services]	Caldwell and Gregory
20100216 7 20100216 7 20100216 7 20100216 7 20100216 7 20100216 7 20100216 7 20100216 7 20100216 7 20100216 7 20100216 7 20100216 7 20100216 7 20100216 7 20100216 7 20100216 7 20100216	Carpenter Carpe	Carpenter Carpe	Carpenter Carpe		54730		04/02/2010		(Patricia Short) [Residence Life and Dining Services]	
Carpenter Carpe	20100216 20100216 302 Active 11:03 AM Carpenter 241-101 bath 8 - floor needs mopped up, see below Housekeeping 20100216 04/02/2010 04/02/2010 04/02/2010 0/// Carpenter 245-102 Front door light is out, replace bulb Carpenter 24.225 4 active 04/02/2010 04/02/2010 0/// (Victoria Bastral) Hank Amison - Carpenter 24.225 4 active 04/02/2010 04/02/2010 0/// (Victoria Bastral) Carpenter 245-102 Front door light is out, replace bulb Carpenter 245-102 Front door light is out, replace bulb Carpenter 24.225 4 active 04/02/2010 04/02/2010 0/// (Victoria Bastral) Hank Jamison - Carpenter 24.225 4 active 04/02/2010 04/02/2010 /// (Victoria Bastral) Carpenter 241-101 Study, bedroom 1 and bathroom B have standing water Carpenter	20100216 20100216 302 Active 11:03 AM Carpenter 241-101 bath 8 - floor needs mopped up, see below Housekeeping 20100216 04/02/2010 04/02/2010 04/02/2010 0/// Carpenter 245-102 Front door light is out, replace bulb Carpenter 24.225 4 active 04/02/2010 04/02/2010 0/// (Victoria Bastral) Hank Amison - Carpenter 24.225 4 active 04/02/2010 04/02/2010 0/// (Victoria Bastral) Carpenter 245-102 Front door light is out, replace bulb Carpenter 245-102 Front door light is out, replace bulb Carpenter 24.225 4 active 04/02/2010 04/02/2010 0/// (Victoria Bastral) Hank Jamison - Carpenter 24.225 4 active 04/02/2010 04/02/2010 /// (Victoria Bastral) Carpenter 241-101 Study, bedroom 1 and bathroom B have standing water Carpenter	20100216 20100216 302 Active 11:03 AM Carpenter 241-101 bath 8 - floor needs mopped up, see below Housekeeping 20100216 04/02/2010 04/02/2010 04/02/2010 0/// Carpenter 245-102 Front door light is out, replace bulb Carpenter 24.225 4 active 04/02/2010 04/02/2010 0/// (Victoria Bastral) Hank Amison - Carpenter 24.225 4 active 04/02/2010 04/02/2010 0/// (Victoria Bastral) Carpenter 245-102 Front door light is out, replace bulb Carpenter 245-102 Front door light is out, replace bulb Carpenter 24.225 4 active 04/02/2010 04/02/2010 0/// (Victoria Bastral) Hank Jamison - Carpenter 24.225 4 active 04/02/2010 04/02/2010 /// (Victoria Bastral) Carpenter 241-101 Study, bedroom 1 and bathroom B have standing water Carpenter						Carpenter 3860-302-2 - repair room entrance door	Physical Plant
24222 4 Active 10:37 AM 10:37 AM : RTS 1st floor kitchen - sink is leaking at the p-trap Carpenter 24222 4 Active 04/02/2010 04/02/2010 04/02/2010 (Victoria Baetral) Carpenter 245-102 Front door light is out, replace bulb Hank Jemison - Carpenter 24226 4 Over Tormed 04/02/2010 04/02/2010 /// (Victoria Baetral) Carpenter 245-102 Front door light is out, replace bulb Hank Jemison - Carpenter 24226 4 Over Tormed 04/02/2010 04/02/2010 /// (Victoria Baetral) Carpenter 241-101 Study, bedroom 1 and bathroom B have standing water Carpenter 20100216 Tormed 04/02/2010 Date Last Updated Case Description 53425 7 2010011 20100216 Carpenter 3872-304 Windows in the bedrooms are all off alignment	20100216 Tormed 0:37 AM 10:37 AM : RTS 1st floor kitchen - sink is leaking at the p-trap Carpenter 24222 4 Active 0/40/2/2010 0/40/2/2010 1/1/2 Carpenter 245:102 Front door light is out, replace bulb Hank Amision - Carpenter 24226 4 Turmed 0/40/2/2010 0/40/2/2010 1/1/2 Carpenter 241:101 Study, bedroom 1 and bathroom 8 have standing water Carpenter - Carpenter 20100216 Turmed 0/0/2/2010 0/40/2/2010 1/1/2 Carpenter 241:101 Study, bedroom 1 and bathroom 8 have standing water Carpenter 20100216 Turmed 0/0/2/2010 0/40/2/2010 0/40/2/2010 1/1/2 Carpenter 241:101 Study, bedroom 1 and bathroom 8 have standing water Carpenter 20100216 Turmed 0/0/2/2010 0/40/2/2010 0/40/2/2010 1/1/2 Carpenter 241:101 Study, bedroom 1 and bathroom 8 have standing water Carpenter 20100216 Turmed 0/0/2/2010 0/10/2010 0/10/2010 0/10/2010 0/10/2010 0/10/2010 20100216 Turmed 0/0/20/2010 0/10/2010 0/10/2010 0/10/2010 0/10/2010 0/10/2010 20100111 20100216	20100216 Tormed 0:37 AM 10:37 AM : RTS 1st floor kitchen - sink is leaking at the p-trap Carpenter 24222 4 Active 0/40/2/2010 0/40/2/2010 1/1/2 Carpenter 245:102 Front door light is out, replace bulb Hank Amision - Carpenter 24226 4 Turmed 0/40/2/2010 0/40/2/2010 1/1/2 Carpenter 241:101 Study, bedroom 1 and bathroom 8 have standing water Carpenter - Carpenter 20100216 Turmed 0/0/2/2010 0/40/2/2010 1/1/2 Carpenter 241:101 Study, bedroom 1 and bathroom 8 have standing water Carpenter 20100216 Turmed 0/0/2/2010 0/40/2/2010 0/40/2/2010 1/1/2 Carpenter 241:101 Study, bedroom 1 and bathroom 8 have standing water Carpenter 20100216 Turmed 0/0/2/2010 0/40/2/2010 0/40/2/2010 1/1/2 Carpenter 241:101 Study, bedroom 1 and bathroom 8 have standing water Carpenter 20100216 Turmed 0/0/2/2010 0/10/2010 0/10/2010 0/10/2010 0/10/2010 0/10/2010 20100216 Turmed 0/0/20/2010 0/10/2010 0/10/2010 0/10/2010 0/10/2010 0/10/2010 20100111 20100216	20100216 Tormed 0:37 AM 10:37 AM : RTS 1st floor kitchen - sink is leaking at the p-trap Carpenter 24222 4 Active 0/40/2/2010 0/40/2/2010 1/1/2 Carpenter 245:102 Front door light is out, replace bulb Hank Amision - Carpenter 24226 4 Turmed 0/40/2/2010 0/40/2/2010 1/1/2 Carpenter 241:101 Study, bedroom 1 and bathroom 8 have standing water Carpenter - Carpenter 20100216 Turmed 0/0/2/2010 0/40/2/2010 1/1/2 Carpenter 241:101 Study, bedroom 1 and bathroom 8 have standing water Carpenter 20100216 Turmed 0/0/2/2010 0/40/2/2010 0/40/2/2010 1/1/2 Carpenter 241:101 Study, bedroom 1 and bathroom 8 have standing water Carpenter 20100216 Turmed 0/0/2/2010 0/40/2/2010 0/40/2/2010 1/1/2 Carpenter 241:101 Study, bedroom 1 and bathroom 8 have standing water Carpenter 20100216 Turmed 0/0/2/2010 0/10/2010 0/10/2010 0/10/2010 0/10/2010 0/10/2010 20100216 Turmed 0/0/20/2010 0/10/2010 0/10/2010 0/10/2010 0/10/2010 0/10/2010 20100111 20100216						Carpenter 241-101 bath B - floor needs mopped up, see below	Housekeeping
24727 4 Active 04/02/2010 04/02/2010 /// Carpenter 245-102 Front door light is out, replace bulb Hank Jamison - Carpenter 24726 4 Turned 04/02/2010 04/02/2010 04/02/2010 Carpenter 245-102 Front door light is out, replace bulb Hank Jamison - Carpenter 20100216 Turned 04/02/2010 11:01 AM // Carpenter 241-101 Study, bedroom 1 and bathroom B have standing water Carpenter 20100216 Turned Ower Omega and the standing water Carpenter 241-101 Study, bedroom 1 and bathroom B have standing water Carpenter 20100216 Turned Ower Omega and the standing water Carpenter 241-101 Study, bedroom 1 and bathroom B have standing water Carpenter 20100216 Turned Ower Ower Ower Carpenter 241-101 Study, bedroom 1 and bathroom B have standing water Carpenter 20100216 Turned Ower Ower Carpenter 241-101 Study, bedroom 1 and bathroom B have standing water Carpenter 20100216 Turned Ower Ower Carpenter 3872-304 Windows in the bedrooms are all off alignment	24727 4 Active 04/02/2010 04/02/2010 /// Carpenter 245-102 Front door light is out, replace bulb Hank Jemison - Carpenter 24726 4 Turned 04/02/2010 04/02/2010 04/02/2010 Carpenter 245-102 Front door light is out, replace bulb Hank Jemison - Carpenter 20100216 Turned 04/02/2010 11:01 AM : Carpenter 241-101 Study, bedroom 1 and bathroom 8 have standing water Hank Jemison - Carpenter 20100216 Torne Case Number Completed By Open Date Date Last Updated Case Description 53425 7 20100111 20100216 Carpenter 3872-304 Windows in the bedrooms are all off alignment	24727 4 Active 04/02/2010 04/02/2010 /// Carpenter 245-102 Front door light is out, replace bulb Hank Jemison - Carpenter 24726 4 Turned 04/02/2010 04/02/2010 04/02/2010 Carpenter 245-102 Front door light is out, replace bulb Hank Jemison - Carpenter 20100216 Turned 04/02/2010 11:01 AM : Carpenter 241-101 Study, bedroom 1 and bathroom 8 have standing water Hank Jemison - Carpenter 20100216 Torne Case Number Completed By Open Date Date Last Updated Case Description 53425 7 20100111 20100216 Carpenter 3872-304 Windows in the bedrooms are all off alignment	24727 4 Active 04/02/2010 04/02/2010 /// Carpenter 245-102 Front door light is out, replace bulb Hank Jemison - Carpenter 24726 4 Turned 04/02/2010 04/02/2010 04/02/2010 Carpenter 245-102 Front door light is out, replace bulb Hank Jemison - Carpenter 20100216 Turned 04/02/2010 11:01 AM : Carpenter 241-101 Study, bedroom 1 and bathroom 8 have standing water Hank Jemison - Carpenter 20100216 Torne Case Number Completed By Open Date Date Last Updated Case Description 53425 7 20100111 20100216 Carpenter 3872-304 Windows in the bedrooms are all off alignment							
Zoroz Am Carpenter 243-102 Front door night is out, reprace duity Carpenter 243-102 Front door night is out, reprace duity Carpenter 241-101 Study, bedroom 1 and bathroom B have standing water Zoroz Am Over 04/02/2010 04/02/2010 04/02/2010 Carpenter 241-101 Study, bedroom 1 and bathroom B have standing water Carpenter Zoroz Am State 2010 State 2010 State 2010 Carpenter 241-101 Study, bedroom 1 and bathroom B have standing water Carpenter Zoroz Am State 2010 State 2010 State 2010 State 2010 State 2010 Zoroz Am State 2010 State 2010 State 2010 State 2010 Zoroz Am State 2010 State 2010 State 2010 State 2010 Zoroz Am State 2010 State 2010 State 2010 State 2010 Zoroz Am State 2010 State 2010 State 2010 State 2010 Zoroz Am State 2010 State 2010 State 2010 State 2010 Zoroz Am State 2010 State 2010 State 2010 State 2010 Zoroz Am State 2010 State 2010 State 2010 State 2010 Zoroz Am State 2010 State 2010 State 2010 State 2010 Zoroz Am State 2010 State 2010 State 2010 State	Zorona Carpenter Carpente	Zorona Carpenter Carpente	Zorona Carpenter Carpente		54727	04/02/2010	04/02/2010	//	(Victoria Baetzel)	Hank Jemison -
20100216 Hank Jemison - Carpenter Case Number Completed By Open Date Date Last Updated Case Number Completed By 20100111 20100216 Carpenter 3872-304 Windows in the bedrooms are all off alignment	20100216 Temperature Mark Jemison - Carpenter V Case Number Completed By Open Date Last Updated Case Description S3425 7 20100111 20100216 Carpenter 3872-304 Windows in the bedrooms are all off alignment	20100216 Temperature Mark Jemison - Carpenter V Case Number Completed By Open Date Last Updated Case Description S3425 7 20100111 20100216 Carpenter 3872-304 Windows in the bedrooms are all off alignment	20100216 Temperature Mark Jemison - Carpenter V Case Number Completed By Open Date Last Updated Case Description S3425 7 20100111 20100216 Carpenter 3872-304 Windows in the bedrooms are all off alignment							
Hank Jemison - Carpenter V Case Number Completed By Open Date Date Last Updated Case Description 53425 7 20100111 20100216 Carpenter 3872-304 Windows in the bedrooms are all off alignment	Hank Jemison - Carpenter V Case Number Completed By Open Date Date Last Updated Case Description 53425 7 20100111 20100216 Carpenter 3872-304 Windows in the bedrooms are all off alignment	Hank Jemison - Carpenter V Case Number Completed By Open Date Date Last Updated Case Description 53425 7 20100111 20100216 Carpenter 3872-304 Windows in the bedrooms are all off alignment	Hank Jemison - Carpenter V Case Number Completed By Open Date Date Last Updated Case Description 53425 7 20100111 20100216 Carpenter 3872-304 Windows in the bedrooms are all off alignment		4 Over	10:15 AM			Carpenter 241-101 Study, bedroom 1 and bathroom B have standing water	
							Open Date	Date Last Upd:	ated Case Description	
54077 7 20100209 20100216 Carpenter 3872 Light out on first floor	54077 7 20100209 20100216 Carpenter 3872 Light out on first floor	54077 7 20100209 20100216 Carpenter 3872 Light out on first floor	54077 7 20100209 20100216 Carpenter 3872 Light out on first floor		53425	7	20100111	20100216	Carpenter 3872-304 Windows in the bedrooms are all off alignment	
					54077	7	20100209	20100216	Carpenter 3872 Light out on first floor	
				L						
				and the second se						

AAC Search Menu

- Just a simplified menu based off the system menu that looks only on the default group.
- Just to make it quicker to locate submitted items for a particular building to forward to Work Control.

AAC Search Menu

