

## How to Autostart Email To Case

In order to have EmailToCase start automatically when the server is started, you will need to create a shortcut to the EmailToCase webpage (with the extra '?Pass=<AutostartPassword>' appended to it) in the Windows Startup folder.

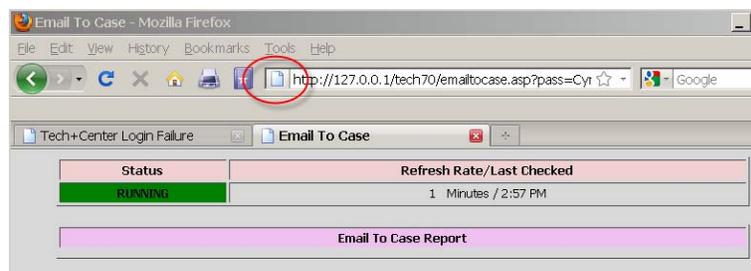
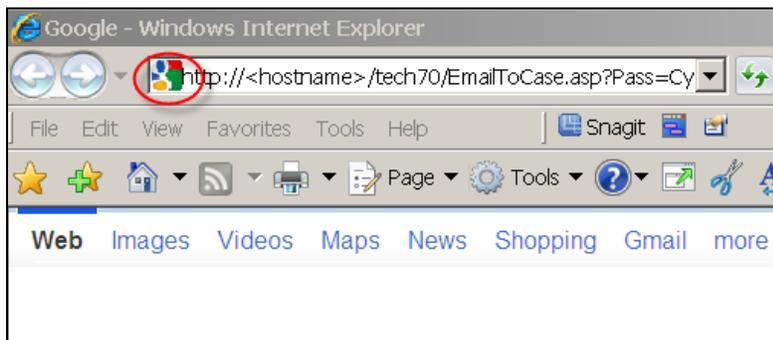
STEP 1. Open a new browser window with the following URL:

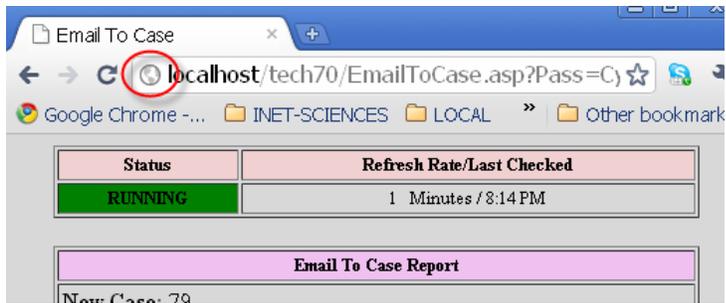
<<http://<hostname>/tech70/EmailToCase.asp?Pass=<AutostartPassword>>> where <AutostartPassword> is the either AutostartPass or the word you modified in the EmailToCase.asp page (around line 128) that states 'if Request.querystring("pass") = "AutostartPass"'. Please note that this password is case sensitive. This should start the Email to Case polling feature. Resize the browser window so you can see both your computer's desktop and the browser window on the same screen.

STEP 2: Create a shortcut to this URL on your desktop:

Point to the icon that appears directly to the left of the URL, hold the left mouse button down and move the pointer to the desktop, then release the mouse button.

Alternately, if you're using Internet Explorer you can use the menu and select 'File' ... 'Send' ... "Shortcut to Desktop'.





STEP 3: Move the link to your startup folder.

In Windows XP, navigate to the c:\Documents and Settings\All Users\Start Menu\Programs\Startup and copy the link into this folder.

Windows 7, click the Windows 'Start' button and select 'All Programs.' Right-click the 'Startup' folder in the menu and select 'Open All Users.' This option opens the folder for all users on the computer. Choose 'Explore' to open the folder and copy the link into this folder.